Section 1 Program overview

1.1 National requi	rements			
Qualification code	BSB20115			
Qualification title	Certificate II Business			
Relevant Standards	1.1–1.7, 1.8(a), 1.9–1.19,	1.1–1.7, 1.8(a), 1.9–1.19, 1.26, 2.2, 5, 8.4		
Training package code	BSB			
Current release date	27 September 2018	Release number		
Training package title	Business Services Train	ning Package		
National register	https://training.gov.au/Tra	ining/Details/BSB20115#		
Companion volume	https://vetnet.education.go ceed-4ba7-9d87-4da407e	ov.au/Pages/TrainingDocs.as 23c10	px?q=11ef6853-	
Qualification status	Current	Where a qualification is no lo		
Superseded, deleted or no longer current date	Choose change of status date	has not been superseded, all students' training and assessment must be completed and the relevant AQF certification issued within a period of two years from the date the qualification was removed or deleted from the National Register. Where a qualification on the RTO's scope of registration is superseded, all students' training and assessment must be completed and the relevant AQF certification issued or students are transferred into its replacement within a period one year from the date the replacement qualification was released on the National Register.		
Latest date for student completion and AQF certification (Complete only if qualification status ≠ current)	12/11/2020			
TAS has been developed through industry engagement	☐ Yes ☐ No (See Section 7)	Total number of proposed assessment tools for this qualification	Click or tap here to enter text. (See Section 3)	
Delivering and assessi (Complete this remaining	_	en the qualification is on scop	e)	
TAS implementation date (See Section 10)	Choose implementation date.	TAS monitoring date (See Section 11)	Choose monitoring date.	
Developed for: (Select one only)	☐ individual student/s	Name/s of individual student/s		
	☑ class cohort	Current number of students enrolled		
A representative sample of assessment tools has been validated	☐ Yes ☐ No ☐ Pending (See Sections 8 & 9)	Delivery period for this cohort or individual Start End	Choose start date Choose end date	

RTO's Assessment and/or	☑ Yes	RTO has checked other	□ Yes
TAS policies and	□ No	printed and electronic	□ No
procedures have been		student information/data for	
followed when		compatibility with TAS	
implementing this TAS			

1.2 Qualification	1.2 Qualification			
Requirement	Packaging rules	Confirmed by RTOM		
Qualification description and job roles	This qualification reflects the role of individuals in a variety of junior administrative positions who perform a range of mainly routine tasks using limited practical skills and fundamental operational knowledge in a defined context. Individuals in these roles generally work under direct supervision. Licensing/Regulatory Information No licensing, legislative or certification requirements apply to this qualification at the time of publication.	□ Yes □ No		
Packaging rules	Total number of units = 12 1 core units plus 11 elective units of which: 7 elective units must be selected from the elective units listed below 4 elective units may be selected from the elective units listed below, or any currently endorsed Training Package or accredited course at the same qualification level https://training.gov.au/Training/Details/BSB20115#	□ Yes □ No		

1.3 Delivery and assessment			
Requirement	Pre-enrolment information	Confirmed by RTOM	
General entry requirements (Adjust as appropriate)	General entry requirements for this program include the student's agreement and ability to undertake the following: • demonstrate evidence of language, literacy and numeracy skills at the requisite ACSF level • attend and participate in scheduled training and assessment • participate in workplace tasks to employer expectations • be able to work in an industry environment and handle industry standard equipment • Comply with the RTO code of conduct requirements, directions on work, and health and safety matters.	□ Yes □ No	

1.3 Delivery and assessment			
Requirement	Pre-enrolment information		Confirmed by RTOM
Specific entry and/or completion requirements (Adjust as appropriate)	Specific entry requirements exist Requirements to commence/com qualification: • successfully obtain a Blue Care children and young people) ww • successfully obtain a White Ca induction card) www.worksafe.q registrations/work-health-and-saf need/general-construction-induct construction-induction-card • mandatory work experience w employer (this will include a mir hospitality service periods, struct • Other (include details). Prior to enrolment the RTO has electronically to students on pa application processes. Yes No	d (eligibility to work with w.bluecard.qld.gov.au/index.html rd (general construction ld.gov.au/licensing-and-ety-licences/what-licence-do-i-ion/apply-for-a-general-with an organisation or nimum number of hours, e.g. ctured volunteer program)	□ Yes □ No
Access and reasonable adjustments (Adjust as appropriate)	note-taking support course material in alternative formats — electronic, large print	e available. Yes No ljustments will be applied by the vidual student's needs.	□ Yes □ No
Mode of delivery (Adjust as appropriate)	 The mode of delivery includes any combination of the following: face-to-face in a simulated workplace environment for required performance and knowledge evidence work experience in commercial work site — third party report online for some components of training for knowledge evidence In a classroom ('off the job') for some components of training for knowledge evidence. 		□ Yes □ No
Delivery location	Multiple delivery locations are used. ☐ Yes ☐ No	Locations of additional campuses where training or	□ Yes

1.3 Delivery and assessment			
Requirement	Pre-enrolment information		Confirmed by RTOM
(Adjust as appropriate)	The delivery location is the principal place of business of the RTO. Marsden State High School 106-130 Muchow Road Waterford West 4133	assessment services are provided.	
Program duration	Total program duration for delivery and assessment is: ☐ 6 months ☐ 1 year ☑ 2 years ☐ 3 years Total program duration is 2 years of delivery and assessment. 3x 70 minute lessons per week	This means that after the expiry of the program duration, no further assessment evidence will be accepted and no further training conducted.	☐ Yes ☐ No
Amount of training and volume of learning	The 'amount of training' relates to formal teaching and learning activities. The nominal amount of scheduled training for this program is: □ 55 hours □ 110 hours □ 220 hours □ 330 hours The 'volume of learning' identifies the notional duration of all activities required for the achievement of the learning outcomes of this program. The total volume of learning for this program is: □ 600–1200 hours (Certificate I and II) □ 1200–2400 hours (Certificate III and IV)		□ Yes □ No
Learning resources	There are sufficient learning resources, equipment and facilities to: enable students to meet the requirements for each unit of competency Support the number of students undertaking the training and assessment.		□ Yes
Assessment resources (Adjust as appropriate)	 Assessments will be formative and conducted so that skills, knowledge and understanding may be demonstrated in the simulated workplace environment. Assessment of knowledge and skills will be integrated with assessment of their practical application. Projects/tasks and work evidence will be progressively gathered by the assessor for units of competency until sufficient valid evidence is gathered to make assessment decisions on competency. Evidence of skills and knowledge will be gathered simultaneously. 		□ Yes □ No

Requirement	Pre-enrolment informa	tion		Confirmed by RTOM
Evidence-gathering conditions (Adjust as appropriate)	 Will be progressively gathered for groups of units simultaneously. Methods will confirm consistency of performance over time and in a range of workplace-relevant contexts, rather than a single assessment event. Will be by observation of relevant tasks with questioning on underpinning knowledge and, where applicable, training journals and reviews of work products/folios and third party reports. Will be done under the specific assessment conditions required by the units. 		□ Yes □ No	
Work placement requirements (Adjust as appropriate)	The RTO may requir work experience. Wh	re student nen this is recorded	ace is a requirement. ☐ Yes ☑No as to undertake work placement or a the case, a summary of the in Section 4 of the TAS. Students or electronically.	☑ Yes □ No
arrangements (Adjust as appropriate)	No services are delivered on behalf of the RTO. Some services are provided by a third party on behalf of the RTO.	☐ Yes ☑ No ☐ Yes ☑ No	 'Third party' means any party that provides services on behalf of the RTO, but does not include a contract of employment between an RTO and its employee. Where services are provided on the RTO's behalf by a third 	☐ Yes ☐ No
	QCAA has been notified of the third party arrangement.	☐ Yes	party, the provision of those services must include a written agreement. The RTO must disclose to the student the name and contact	
	Third party name		details of any third party that will provide training and/or assessment, and related	
	Third party RTO nun Third party phone nu		educational and support services to the student on the RTO's behalf.	
	Summary of services provided in relation t specific units of com	0	When the RTO offers a qualification on its scope to students and in order to achieve the qualification the RTO requires students to undertake training for one or more units with a different RTO, this is considered a third party arrangement. Record the RTO's details and arrangements summary.	

1.3 Delivery and assessment			
Requirement	Pre-enrolment information	Confirmed by RTOM	
Educational and support services	 Learners in this cohort are school students in Years 10 to 12. The RTO will schedule supervised training and assessment sessions based on the timetable. Students may negotiate support in addition to scheduled hours to develop the required skills and knowledge. Unmet educational needs of young persons aged 10–17 in the juvenile justice system — school RTOs within youth detention centres may deliver training and assessment to these students even if not in detention. The RTO delivers services to students in the juvenile justice system. Yes ☑ No 	☑ Yes □ No	
Early termination of program	 In the event that the RTO loses suitably qualified trainers and assessors and is unable to deliver this program: students will be issued with a Statement of Attainment for any successfully completed units of competency Any fees paid toward the program will be refunded on a pro rata basis. 	☑ Yes □ No	
	The RTO has provided students with information in print or electronically concerning arrangements in the event of early termination of the program. □ Yes □ No	□ Yes	
Transition	This qualification's status on TGA is current at the time of this strategy's expected start date. If this qualification is superseded with a new version before the end of the expected duration of the program, then: • if practical, students will complete training and assessment and receive any appropriate certificates in the old qualification within 12 months of the release of the new version • If this is not practical, students will transition to the new qualification within 12 months and complete their training and assessment in the new version within the expected duration of the program. Credit will be arranged for units completed and deemed as equivalent.	☑ Yes □ No	

1.4 Certification			
Requirement	Pre-enrolment information	Confirmed by RTOM	
Certificates and Statements of Attainment	If a student is assessed as meeting the requirements of the qualification, and all agreed fees the student owes to the RTO have been paid, then within 30 calendar days* of all conditions being met: • an AQF certificate and record of results will be issued if the qualification in which the learner is enrolled is complete • A Statement of Attainment will be issued if the qualification in which the learner is enrolled is partially complete. * unless there is a written agreement with students and parents that the RTO will issue certification on exit or request	☑ Yes □ No	
Unique Student Identifier (USI)	 The school RTO will not issue an AQF certificate, record of results or Statement of Attainment to a student without having a verified USI for that individual. The consequences of not providing the RTO with a USI have been explained to the student. Each student's USI will be recorded by the RTO in SLIMS or Student Management and reported to QCAA in the same year that the certification was issued. A student may access their training records and results (transcript) using their online USI account. For more information, see usi.gov.au/Students/pages/default.aspx 	✓ Yes□ No✓ Yes□ No	
Credit arrangements	Transitioning from an old version to a new version of a training product If the National Register (training.gov.au) deems a superseded unit of competency to be equivalent to its replacement, students may claim credit for a successfully completed superseded unit. If a student already holds a unit of competency If a student has a Statement of Attainment for a unit of competency and it has the same code as a unit of competency making up this program, the student may make a claim for a credit transfer.	✓ Yes□ No✓ Yes□ No	
Recognition of prior learning (RPL) arrangements	Students may request recognition of prior learning (RPL) assessment. Students are advised of the opportunity to apply for RPL and, if requested, will be provided with an RPL document allowing them to provide verifiable details of prior learning. The evidence will be assessed for currency and against requirements of the units of competency, and an amended program strategy will be prepared, taking into account the student's prior learning.	☑ Yes □ No	
	The RTO has advised students in print or electronically of RPL arrangements. ☑ Yes □ No	☑ Yes □ No	

1.4 Certification			
Requirement	Pre-enrolment information		Confirmed by RTOM
Reissuing of Certificates and Statements of Attainment	The RTO maintains an auditable-quality register of all AQF qualifications (including Statements of Attainment) issued and authorised to issue. The register contains sufficient information to identify correctly the holder of the qualification, the AQF qualification by its full title, and date of issue/award/conferral. The RTO has a policy that permits the replacement of certification documentation and maintains responsibility for authentication and verification of any replacement certification documentation.	The Standards require compliance with the AQF Register and Issuance policies. All RTOs will: • maintain an auditable-quality register of AQF qualifications issued (including Statements of Attainment) containing sufficient information to identify correctly - the holder of the qualification - the AQF qualification by its full title - date of issue/award/conferral • have a policy that permits replacement of certification documentation • Be responsible for authentication and verification of any replacement certification documentation. See www.aqf.edu.au/aqf-policies.	☑ Yes □ No
		ts either in print or electronically related to obtaining replacement	☑ Yes □ No

1.5 Reporting		
Requirement	Pre-enrolment information	Confirmed by RTOM
Recording results (Adjust as appropriate)	 Evidence-gathering tools are used to make decisions about a student's progress toward competency. The interim outcome descriptors of 'Satisfactory' or 'Unsatisfactory' will be used on students' projects and evidence documents. Students may continue to submit evidence until they exit the program or the end of the program's duration period. Assessor may determine final outcomes for units of competency at any time, but only after sufficient valid evidence has been gathered and assessed and any pre-requisite units have been successfully completed. RTO management will record final outcomes (usually using the descriptors Competent, Not Competent, Credit Transfer, Superseded or Withdrawn) in Student Data Capture System (SDCS) or Student Management software approved by QCAA. All final outcomes must be entered into a QCAA approved software program before the end of the last term of the VET program or immediately after a student exits the program. RTO management reports student enrolment data to QCAA within the first term of the student's commencement of the VET program. 	☑ Yes □ No
Student profiles (Adjust as appropriate)	 Student profiles are updated by the assessor and are accessible to students on request. Assessors update the profile to confirm an individual student's submission of evidence and record interim and final outcomes. RTO management uses final outcomes recorded in student profiles to update SDCS, Student Management and/or SLIMS. 	☑ Yes □ No
Projects and evidence-gathering instruments	 All assessment activities, including projects and evidence-gathering tools, are identified by a code and listed in this document. A mapping document provides evidence of how assessment activities, projects and evidence-gathering tools meet the requirements for each unit of competency. 	☑ Yes □ No
Data privacy and reporting	The RTO has provided students with information in print or electronically concerning privacy, use of personal data and reporting. ☑ Yes □ No • students are informed that personal information will be collected and reported on their behalf • student declarations and consent of the RTO's privacy notice are retained (for 2018 only)	☑ Yes □ No
Use of personal email address	The RTO has provided students with information in print or electronically concerning use of personal email addresses on assessment materials and evidence. ☐ Yes ☐ No • Agreed email addresses provide the same acknowledgment as a signature • The RTO has recorded students' and assessors' email addresses	□ Yes □ No

1.5 Reporting			
Requirement	Pre-enrolment information	Confirmed by RTOM	
Complaints	The RTO has advised students either in print or electronically that complaints received by the RTO will be acknowledged in writing and finalised as soon as practicable. ☐ Yes ☐ No • A complaint may be involving the conduct of the RTO's officers, students or third-party service providers of the RTO. • Any RTO officer may receive a complaint verbally, in writing or electronically	□ Yes □ No	
Appeals	The RTO has advised students either in print or electronically that all appeals received by the RTO will be acknowledged in writing and finalised as soon as practicable. Yes No There are two types of appeals that can be lodged: appeal of final assessment decision Appeal of any other RTO decision. Appeals must be submitted to the RTO in writing using the RTO's appeal form.	□ Yes □ No	
Publicly availability (Adjust as required)	The complaints and appeals policy and procedure may be accessed via the publicly accessible school RTO website. For more information, see: Insert link to publicly available complaints and appeals policy and forms	□ Yes □ No	

Section 2 Core and elective components

List the units that are going to be delivered and assessed as part of this strategy. Engage with industry to confirm the relevance of elective units selected, and record this in Section 7.

Relevant Standards: 1.1, 1.2, 1.4, 1.7, 1.8(a), 1.12, 3.5, Schedule 5

Note: A prerequisite unit may be delivered through an integrated approach with the secondary unit — it does not have to be fully completed before starting the secondary unit. However, to satisfy formal requirements, the prerequisite unit must be signed off prior to the secondary unit.

2.1 Core and elective units being offered		
Enter the unit code and title Hyperlink to unit on TGA is recommended	Unit type	Pre-requisite unit required?
BSBWHS201 – Contribute to health and safety of self and others http://training.gov.au/Training/Details/BSBWHS201	Core Unit	
BSBCMM201 Communicate in the workplace http://training.gov.au/Training/Details/BSBCMM201	Listed Elective	
BSBIND201 Work effectively in a business environment http://training.gov.au/Training/Details/BSBIND201	Listed Elective	
BSBINM201 Process and maintain workplace information http://training.gov.au/Training/Details/BSBINM201	Listed Elective	
BSBINN201 Contribute to workplace innovation http://training.gov.au/Training/Details/BSBINN201	Listed Elective	
BSBITU211 Produce digital text documents https://training.gov.au/Training/Details/BSBITU211	Listed Elective	
BSBITU212 Create and use spreadsheets https://training.gov.au/Training/Details/BSBITU212	Listed Elective	
BSBITU312 Create electronic presentations https://training.gov.au/Training/Details/BSBITU312	Imported Elective	
BSBBUS201 Participate in environmentally sustainable work practices http://training.gov.au/Training/Details/BSBSUS201	Listed Elective	
BSBWOR202 Organise and complete daily work activities http://training.gov.au/Training/Details/BSBWOR202	Listed Elective	
BSBWOR203 Work effectively with others http://training.gov.au/Training/Details/BSBWOR203	Listed Elective	
BSBWOR204 Use business technology http://training.gov.au/Training/Details/BSBWOR204	Listed Elective	

2.2 Optional units and flexibility

If there are options regarding choice of electives, explain these here. Include comments on flexibility and fairness considerations for the cohort and/or individuals.

For example, if there are more units listed here than required by the packaging rules, explain the options available to students and any RPL or credit transfer options.

Section 3 Program assessment details

Relevant Standards: 1.1, 1.2, 1.3(c), 1.8, 2.1, 2.2, 5.2

Use this section to record an outline of the proposed learning program for this qualification. Provide a brief summary of each intended assessment activity, its duration and the units it is fully or partially drawn from, and list the evidence-gathering tools to be used. Detailed mapping does not have to be recorded here. Update this section as you improve or change the program. Engage with industry to confirm the program's relevance and briefly summarise this in Section 7.

Before you start developing assessment tools, consider how learning and assessment are usually integrated, with assessment evidence being collected and feedback provided to the student throughout the learning and assessment process. Holistic training and assessment brings together a number of units of competency — relevant to the industry sector, workplace and job role — into a cluster (group) that reflects actual workplace practices. Any units that relate to a job function can be combined, and assessment tools designed to gather evidence in an efficient and effective assessment process. Industry sees this approach as realistic and essential for both delivery and assessment.

3.1 Developing assessment tools

Use these six steps to develop your assessment tools.

- Read through the units of competency making up the qualification to understand all their requirements. Make notes on any specific requirements like foundation skills not explicit in the performance criteria, assessment conditions, and performance frequencies and knowledge evidence.
- 2. Develop and document a series of assessment activities that reflect the performance and knowledge demonstrated by a competent person in this industry. In the document describe the context of the activities and include clear and comprehensive instructions to the trainer, assessor and student. A casual reader of the activity document should easily identify what has to be done, when, where and to what standard.
 - Summarise each of these assessment activities in Section 3.4.
- 3. Develop a set of evidence-gathering tools for each assessment activity. Include instructions to the assessor and student on how they are to be used. All assessment techniques basically fall into the following categories:
 - · direct observations of student activity
 - questions written, online or direct (verbal)
 - Reviews of things a student produces (e.g. project work, folios, artefacts, online materials, services).

In addition, there may be third party written reports.

List these assessment tools in Section 3.4.

- 4. Develop a single mapping or benchmarking tool to establish validity for all assessment tools identified in this TAS. It will indicate the relationship between the requirements of the unit/s of competency, the activities and evidence gathered.
 - Record the unit/s for which partial or complete evidence will be gathered in Section 3.4.

- 5. Develop a student profile. Each student must have their own profile that has provision to record outcomes for units of competency. As a minimum the profile must include:
 - student and assessor identification
 - · dates or date ranges for completions
 - all units of competency the student is enrolled in, including title and code of qualification
 - a relevant final outcome on exit, e.g. Competent, Not Competent, Credit Transfer, Recognition of Prior Learning (RPL), Withdrawn
 - name of RTO
 - Student year level.

You may optionally include a relevant interim outcome while gathering evidence, e.g. sufficient/insufficient or satisfactory/unsatisfactory.

The final outcome is used when updating student management records. Outcomes are recorded toward the end of the program when the assessor is satisfied there is enough valid evidence.

6. When this qualification is due for validation, ensure that Section 8 is completed and the assessment tools, including the mapping tool, are available for validators.

3.2 Student work

The assessment tools may not result in the production of tangible student work. This should not concern validators or assessors. Competency-based assessment is substantially reliant on direct observation and questioning evidence being gathered while an assessment task is being undertaken.

The principle of validity includes the requirement that assessment of knowledge and skills is integrated with their practical application. Assessment by practical application results in assessment tools that produce both tangible and intangible evidence of students' skills and knowledge. Observations and direct questions do not produce tangible evidence, whereas products, artefacts and folios do. Assessment tools producing both types of evidence should be validated.

For both types of evidence, validators must analyse the decision-making rules. The decision-making rules are the lists of observations, acceptable answers and product/artefact/folio specifications used by the assessors to make judgments on evidence that is seen, heard or produced.

3.3 Program details

3.3 Program details								
Project 1	Safe Work Environments							
Estimated duration	1 Semester	Outcome type	☑ Interim □ Final	Assessment tools mapped o separate document	n	☑ Yes □ No		
Assessmen	t activity	Unit/s for wh	ich partial or complete evidence will be	Evidence-gathering tools used		Tool code		
Provide a clear and concise description of the assessment activity the student will be undertaking. Unit of competency descriptors are not appropriate.		the assessment tools are mapped to the performance requirements of parts or all of the unit/s listed below.		These tools are used by the assessor conducting the assessment activity. Each evidence-gathering tool must have decision-making rules.		Use this code when making validation selections.		
Safe Work Environments Students are observed completing a number of WHS checks such as checking safety exits and electrical cables in the training room. They are then required to define key WHS terms and analyse the WHS legislation in QLD. Students then complete a WHS audit of the school and		BSBWHS201 – Contribute to health and safety of self and others This unit describes the skills and knowledge required to work in a manner that is healthy and safe in relation to self and others and to respond to emergency incidents. It covers following work health and safety (WHS) and emergency		Observation checklist	V	C1OBS1 C1OBS2 C1OBS3		
				Questions checklist	V	C1QUEST1 C1QUEST2 C1QUEST3		
			enting WHS requirements and pating in WHS consultative	Review of product/service against specifications				
Students are	nisation Project to work in small groups to plan a	http://training.gov.au/Training/Details/BSB		Review folio of work against specifications	V	C1FOL1 C1FOL2 C1FOL3		
staff end of y	ear fun day for the Marsden State			Third party report				

3.3 Program details								
High School staff. They are to use organisational methods such as timelines to plan what each group member is responsible for doing and when they are going to do it. In their groups students are to create an effective PowerPoint which outlines their planned day. Students are then to reflect on and evaluate their groups' performance. A series of questions will then be responded to in relation to working effectively as a team and organising work tasks. Creating Word Documents Project Students are required to respond to a number of scenarios in regards to the creation of business documents using Microsoft Word. They must follow specific instructions to create word documents such as business letters, memos and flyers. Students are also required to respond to a number of questions surrounding appropriate use of Microsoft word functions.		 BSBWOR202 - Organise and complete daily work activities This unit describes the skills and knowledge required to seek feedback for performance improvement and use current technology appropriate to the task. http://training.gov.au/Training/Details/BSB WOR202 BSBITU211 - Produce digital text documents This unit describes the skills and knowledge required to digitally produce word documents in a workplace context. correctly https://training.gov.au/Training/Details/BS BITU211 		Safety induction checklist		C1SIC1		
Project 2	Workplace Communication							
Estimated duration	1 Semester	Outcome type	☑ Interim □ Final	Assessment tools mapped o separate document	n	☑ Yes □ No		
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code		
Provide a clear and concise description of the assessment activity the student will be undertaking. Unit of competency descriptors are not appropriate		A mapping document records full details of how the assessment tools are mapped to the performance requirements of parts or all of the units listed below.		Evidence gathering tools are used by the assessor doing the assessment activity. Each evidence-gathering tool must have decision making rules.	е	Assessment tool codes. Use this code when making validation selections.		

3.3 Program details

Workplace Communication

Students are observed in completing a number of communication scenarios. They investigate and respond to questions surrounding how information is gathered, conveyed and received that take into account different cultures, as well as other factors. They outline different equipment and software that is required for communication in the workplace and also investigate workplace bullying. Students are then required to complete workplace communication tasks such as emailing, scanning and letter/memo writing.

Business technology

This assessment evaluates students' ability to demonstrate and implement elements of ergonomics and select and use appropriate technology as well as complete written responses.

Innovation in the workplace

This assessment evaluates students' ability to contribute to innovation in the workplace. Students will work in groups to identify areas of innovation for Marsden SHS student foyer.

• BSBCMM201 - Communicate in the workplace

This unit describes the skills and knowledge required to communicate in the workplace including gathering, conveying and receiving information and completing routine written correspondence.

http://training.gov.au/Training/Details/BSBC MM201

• BSBWOR204 - Use Business Technology

This unit describes the skills and knowledge required to select and use computer software and organise electronic information and data.

http://training.gov.au/Training/Details/BSB WOR204

BSBINN201 – Contribute to Workplace Innovation

This unit describes the skills and knowledge required to make a proactive and positive contribution to workplace innovation.

 http://training.gov.au/Training/Details/BSBINN 201

Observation checklist	1	C2OBS1 C2OBS2 C2OBS3
Questions checklist	V	C2QUEST1 C2QUEST2 C2QUEST3
Review of product/service against specifications		
Review folio of work against specifications		C2FOL1 C2FOL2 C2FOL3
Third party report		
Safety induction checklist		

3.3 Prog	ram details					
Project 3						
Estimated duration	1 Semester	Outcome type	☑ Interim □ Final	Assessment tools mapped o separate document	n	☑ Yes □ No
Assessmen	t activity	Unit/s for wh	nich partial or complete evidence will be	Evidence-gathering tools used		Tool code
Provide a clear and concise description of the assessment activity the student will be undertaking. Unit of competency descriptors are not appropriate.		the assessment tools are mapped to the performance requirements of parts or all of the unit/s listed below.		These tools are used by the assessor conducting the assessment activity. Each evidence-gathering tool must have decision-making rules.		Use this code when making validation selections.
Creating a Sales Pitch using electronic presentation Students will work in small teams to create a sales pitch for the school athletics carnival. They will present this information in the format of an electronic presentation (PowerPoint) that includes key event features, animations, embedded videos and voiceovers. Maintaining workplace information with spreadsheet creation This assessment evaluates students' ability to collect and process workplace information and maintain information systems. Students will also be required to create simple spreadsheets and produce charts. Students will use both cloud and non-cloud version to create their spreadsheets.		 BSBITU312- Create Electronic Presentation This unit describes the skills and knowledge required to design and produce electronic slide presentations using various applications and platforms. It applies to individuals employed in a range of work environments who design electronic presentations. They may work as individuals providing administrative support within an enterprise, or may be responsible for production of their own electronic presentations. https://training.gov.au/Training/Details/BSBITU312 BSBITU212 - Create and Use Spreadsheets This unit describes the skills and 		Observation checklist	V	C3OBS1 C3OBS2 C3OBS3 C3OBS4
				Questions checklist	V	C3QUEST1 C3QUEST2 C3QUEST3 C3QUEST4
				Review of product/service against specifications		
				Review folio of work against specifications	V	C3FOL1 C3FOL2 C3FOL3 C3FOL4
Working sa	fely and sustainably	knowle	edge required to correctly create	Third party report		

3.3 Program details			
This assessment evaluates students' ability to be sustainable within the workplace. Students will apply their knowledge to develop a proposal for sustainability methods to implement into the Commonwealth Games athletes villages.	 and use spreadsheets and charts using both cloud-based and non-cloud based spreadsheet applications. https://training.gov.au/Training/Details/BSBITU212 	Safety induction checklist	
This assessment will assess students' knowledge about maintaining important business documentation. They will also evaluate current practices being used by a company and provide information and advice for improvement.	BSBSUS201 – Participate in Environmentally Sustainable Workplace Practices This unit describes the skills and knowledge required to effectively measure current resource use and carry out improvements, including reducing the negative environmental impact of work practices. http://training.gov.au/Training/Details/BSBS US201		
	BSBINM201 - Process and Maintain Workplace Information This unit describes the skills and		
	knowledge required to collect, process and store, and maintain workplace information and systems. It also includes the maintenance of filing and records systems. http://training.gov.au/Training/Details/BSBI NM201		

3.3 Program	n details					
Project 4						
Estimated duration	1 Semester	Outcome type	☐ Interim ☑ Final	Assessment tools mapped of separate document	on	☑ Yes □ No
Assessment ac	tivity	Unit/s for wh	ich partial or complete evidence will be	Evidence-gathering tools used		Tool code
Provide a clear and concise description of the assessment activity the student will be undertaking. Unit of competency descriptors are not appropriate		A mapping document records full details of how the assessment tools are mapped to the performance requirements of parts or all of the units listed below.		Evidence gathering tools are used by the assessor doing the assessment activity. Each evidence-gathering tool must have decision making rules.		Assessment tool codes. Use this code when making validation selections.
_	vely with others in a Business	BSBWOR203 - Work Effectively with Others This unit describes the skills and		Observation checklist	V	C4OBS1
Environment This assessment	t evaluates students' ability to			Questions checklist	V	C4QUEST1
work within organisational requirements, work within a team and develop effective habits in the workplace		knowledge required to work cooperatively with others and deal effectively with issues, problems and conflict. http://training.gov.au/Training/Details/BSB WOR203		Review of product/service against specifications		
				Review folio of work against specifications	V	C4FOL1
				Third party report		
		BSBIND201 – Work Effectively in a Business Environment This unit describes the skills and knowledge required to work effectively in a business environment. It includes identifying and working to organisational standards, managing workload, and working as part of a team. http://training.gov.au/Training/Details/BSBI ND201		Safety induction checklist		

3.3 Program details									
	•								

3.4 Program details

3.4 Program details								
Project 1	Enter the project code and file location of assessment tools.							
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		□ Yes □ No		
Assessmen	t activity	Unit/s for wh	nich partial or complete evidence will be	Evidence-gathering tools used		Tool code		
Enter the pro	pject name and a brief description.		nit code and title for all units evidence	Observation checklist				
		is being gathered for here. •		Questions checklist				
				Review of product/service against specifications				
				Review folio of work against specifications				
				Third party report				
				Safety induction checklist				
Project 2	Enter the project code							
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped of separate document	on	□ Yes □ No		
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code		
Enter the project name and a brief description.		Record unit code and title for all units evidence is being gathered for here.		Observation checklist				
				Questions checklist				

3.4 Program details							
				Review of product/service against specifications			
				Review folio of work against specifications			
				Third party report			
				Safety induction checklist			
Project 3	Enter the project code						
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		☐ Yes ☐ No	
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code	
Enter the pro	oject name and a brief description.	Record unit code and title for all units evidence is being gathered for here.		Observation checklist			
				Questions checklist			
				Review of product/service against specifications			
				Review folio of work against specifications			
				Third party report			
				Safety induction checklist			

3.4 Prog	3.4 Program details							
Project 4	Enter the project code							
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		□ Yes □ No		
Assessmen	it activity	Unit/s for wh	nich partial or complete evidence will be	Evidence-gathering tools used		Tool code		
Enter the pro	oject name and a brief description.		nit code and title for all units evidence gathered for here.	Observation checklist				
		•	patriered for frere.	Questions checklist				
				Review of product/service against specifications				
				Review folio of work against specifications				
				Third party report				
				Safety induction checklist				
Project 5	Enter the project code							
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped of separate document	on	☐ Yes ☐ No		
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code		
Enter the pro	oject name and a brief description.		nit code and title for all units evidence gathered for here.	Observation checklist				
		• Is being g	gautorea for fiere.	Questions checklist				
				Review of product/service against specifications				

3.4 Program details							
				Review folio of work against specifications			
				Third party report			
				Safety induction checklist			
Project 6	Enter the project code						
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	Interim Final			☐ Yes ☐ No	
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code	
Enter the pro	oject name and a brief description.	Record unit code and title for all units evidence is being gathered for here.		Observation checklist			
				Questions checklist			
				Review of product/service against specifications			
				Review folio of work against specifications			
				Third party report			
				Safety induction checklist			

3.4 Prog	3.4 Program details					
Project 7	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped of separate document	on	□ Yes □ No
Assessmen	it activity	Unit/s for wh	nich partial or complete evidence will be	Evidence-gathering tools used		Tool code
Enter the pro	oject name and a brief description.		nit code and title for all units evidence	Observation checklist		
		is being gathered for here. •		Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		
Project 8	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		☐ Yes ☐ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Enter the project name and a brief description.			nit code and title for all units evidence gathered for here.	Observation checklist		
		• Is being g	gariorea for fiere.	Questions checklist		
				Review of product/service against specifications		

3.4 Program details						
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		
Project 9	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		□ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Enter the pro	oject name and a brief description.	 Record unit code and title for all units evidence is being gathered for here. 		Observation checklist		
				Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		

3.4 Prog	3.4 Program details					
Project 10	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	□ Interim □ Final	Assessment tools mapped of separate document	on	□ Yes □ No
Assessmen	t activity	Unit/s for wh	nich partial or complete evidence will be	Evidence-gathering tools used		Tool code
Enter the pro	oject name and a brief description.		nit code and title for all units evidence	Observation checklist		
		is being gathered for here. •		Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		
Project 11	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		□ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Enter the project name and a brief description.			nit code and title for all units evidence gathered for here.	Observation checklist		
		• Is being g	gautered for fiere.	Questions checklist		
				Review of product/service against specifications		

3.4 Prog	gram details					
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		
Project 12	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		□ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Enter the pro	oject name and a brief description.	 Record unit code and title for all units evidence is being gathered for here. 		Observation checklist		
				Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		

3.4 Prog	3.4 Program details					
Project 13	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped of separate document	on	□ Yes □ No
Assessmen	t activity	Unit/s for wh	nich partial or complete evidence will be	Evidence-gathering tools used		Tool code
Enter the pro	oject name and a brief description.		nit code and title for all units evidence	Observation checklist		
		is being gathered for here. •		Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		
Project 14	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped on separate document		□ Yes □ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Enter the project name and a brief description.			nit code and title for all units evidence gathered for here.	Observation checklist		
		• Is being g	participation floto.	Questions checklist		
				Review of product/service against specifications		

3.4 Prog	gram details					
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		
Project 15	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	☐ Interim ☐ Final	Assessment tools mapped of separate document	on	☐ Yes ☐ No
Assessment activity		Unit/s for which partial or complete evidence will be gathered		Evidence-gathering tools used		Tool code
Enter the project name and a brief description.			nit code and title for all units evidence	Observation checklist		
		is being gathered for here. •		Questions checklist		
				Review of product/service against specifications		
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		

3.4 Program details						
Project 16	Enter the project code					
Estimated duration	Enter the duration expressed in weeks, terms or semesters.	Outcome type	□ Interim □ Final	Assessment tools mapped of separate document	on	☐ Yes ☐ No
Assessmer	t activity	Unit/s for wh	ich partial or complete evidence will be	Evidence-gathering tools used		Tool code
Enter the project name and a brief description.			Record unit code and title for all units evidence is being gathered for here.	Observation checklist		
		Selling gathlered for field.	Questions checklist			
			Review of product/service against specifications			
				Review folio of work against specifications		
				Third party report		
				Safety induction checklist		

Section 4 Work experience

Use this section to outline any work experience arrangements. The RTO must disclose to the student before enrolment, in print or electronic copy, whether work experience is a requirement to successfully complete the qualification. Under the legislation, a work experience arrangement must be in writing and 'must be made before the student starts a work experience placement' (*Education (Work Experience) Act 1996*, effective as of November 2014). Engage with industry to confirm the relevance of work experience and record this in Section 7.

Whether work experience is compulsory or not, are the following conditions met:

- Is there a written agreement between the work experience provider and the RTO?
- Will the work experience provider offer realistic workplace experience relevant to this program?
- Has the work experience provider agreed to complete written third party reports for each student?

Relevant Standards: 1.1, 1.5, 1.6(a), 1.8, 2.1, 5.2, 8.5

4.1 Work experience arrangements							
On what basis is work experience provided?			For all employers providing work experience rel to this qualification:	evant			
Not provided (go to Section 5)			Written agreements are in place.				
VET program/course requirement			Realistic workplace experience				
RTO requirement			Third party report included in Section 3.4				
Student wants work experience			Student information in Section 1 of TAS is accurate.				
Optional			accurate.				
File location of work experience agreements Enter the pathway experience arrangements			ne drive/file location of electronic copy of work ats.				

4.2 Register of employers with written agreements in place						
Enter name and location of each business, company or	industry providing work experience					
e.g. Robert Tsu Smallgoods, Brisbane e.g. Fast Eats Cafe, Paddington						